

CONVENIENCE CLINICS GUIDE

(WALK-IN CLINICS)



VUMI®

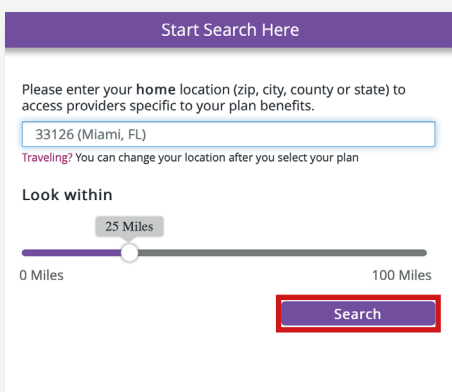
CONVENIENCE CLINICS (Walk-in clinics)

Convenience or walk-in clinics are outpatient care centers that offer prompt and effective care to treat minor medical conditions such as infections, allergies, minor injuries and more.

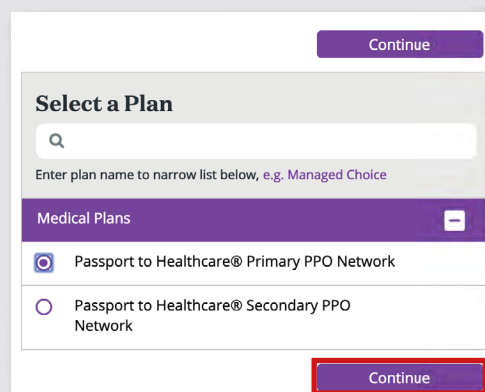
To access the list of convenience clinics in our providers network, click on the link below and follow the steps:

https://www.aetna.com/dsepublic/#/contentPage?page=providerSearchLanding&site_id=passport&language=en

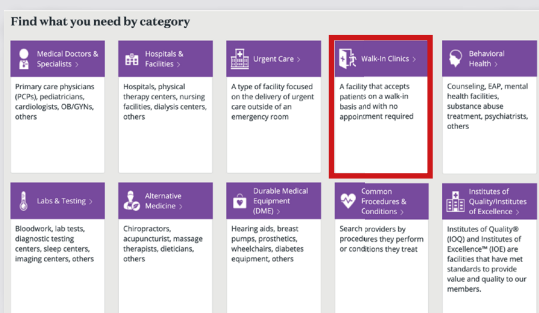
- 1 Enter the zip code of your current location and click on the “search” button



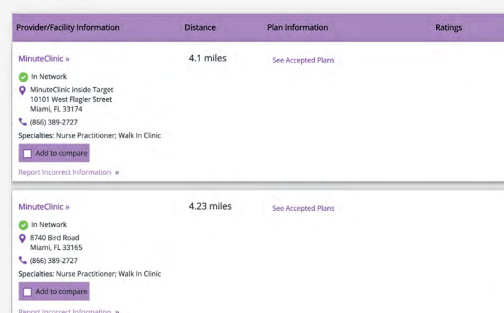
- 2 Select the option “Passport to Healthcare® Primary PPO Network”



- 3 A list of available services will appear, click on the “Walk-in Clinics” option



- 4 A list with all the nearest convenience clinics will appear



SCHEDULING A VISIT TO A CONVENIENCE CLINIC

To schedule a visit to a convenience clinic, insureds can choose from the following two options:



SCHEDULE AN APPOINTMENT ONLINE at
www.cvs.com/minuteclinic/



VISIT A CVS PHARMACY® LOCATION WITH A MINUTECLINIC® AND WALK IN TO SCHEDULE AN APPOINTMENT AT THE KIOSK.

Insureds can search for a nearby clinic at:
www.cvs.com/minuteclinic/clinic-locator/



ADVANTAGES



Available on
all VUMI®
plans



No deductible
applies

USING OF THE VUMI® U.S. CONVENIENCE CLINICS ID CARD MEMBERSHIP CARD

To be able to use this benefit, insureds will have to present their **VUMI® U.S. Convenience Clinics membership card**, specially designed for visits to Convenience Clinics in the U.S.



FREQUENTLY ASKED QUESTIONS



What should I do if the provider does not recognize the VUMI® U.S. Convenience Clinics membership card?

Let them know that VUMI® uses the Aetna network. The provider will be able to find the Aetna electronic claims information on the back of the card.

What happens if for some reason I have to pay for the consultation directly?

Send invoices and payment receipts to VUMI® for a full refund.

Does the deductible apply?

No, the deductible will not apply to services received at convenience or walk-in clinics.

Is there a limit of visits allowed to these clinics?

There is no restriction of visits. You can receive unlimited medical services at convenience or walk-in clinics without the application of deductible.



VUMI® GROUP

Administration services provided by VIP Administration Services, LLC.

General Telephone: +1.214.276.6376 • Toll Free Call: +1.855.276.VUMI (8864)
info@vumigroup.com • www.vumigroup.com